

10 Reasons Your Small Business Needs Cloud Phone

Cloud phone isn't just a tool reserved for big business – read on to learn how the right Cloud Phone solution can help your small business grow!





1. Flexibility and Scalability

Cloud Phone is customizable to your business needs. As your small business grows, a cloud communications solution will grow with you: simply add new features and users, as and when you need them.



6. Security

Today's encryption protocols mean that Cloud Phone systems keep your calls and data secure – something that can't be done with a regular telephone connection.



2. No IT Team Needed

With Cloud Phone, you do not require an IT team to manage your communications. It's easy to self-manage your Cloud Phone solution through a web portal, and your provider will take tech support off your hands.



3. No Commitment

Don't worry about being stuck in a long-term contract. As a subscription-based service, Cloud Phone is a month-to-month commitment – no contracts necessary.



4. Cost-Effective

A Cloud Phone solution can help small businesses save in a variety of ways: Lower long-distance bills, reduced equipment requirements, no extra fees for customization, and no set-up fees are just a few of the benefits.



5. Convenience

A Cloud Phone application turns any mobile phone, PC or tablet into that user's telephone extension. This lets you manage work calls on personal devices, while keeping work and business separate.



7. Increase Productivity

VoIP-enabled features like call recording, CRM integration, voicemail transcription, and more increase your team's productivity by giving them access to tools beyond telephony.



8. Accessibility

VoIP users can make or receive calls from anywhere with an internet connection. When your employees are reachable virtually anywhere, they can work everywhere.



9. Quality

With a strong internet connection and good bandwidth, VoIP calls sound as good – or better – than traditional phones.



10. Additional Features

A Cloud Phone system is feature-rich — meaning all the communications features your business needs are at your disposal.